

Irish Beach Water District Customer Service Portal (powered by Intuity)

Access the Irish Beach Water District Customer Service Portal at <https://pay.waterbill.com/login-IrishBeachWD>

Log in by entering your email address (or Log-in ID) and password.
Click the **LOGIN** button.



IRISH BEACH WATER DISTRICT

LOGIN TO VIEW OR PAY YOUR BILL

Login Id or Email

Password

LOGIN

[I forgot my password](#)

[I forgot my login](#)

PAY NOW

Make a one-time Payment. No need to register.

REGISTER NOW

New User ? Create an account to take advantage of all the features!

Registered users can:

Go Paperless

Configure Autopay

Request Support

Receive Announcements & Alerts

Welcome to the Irish Beach Water District billing portal. We hope that you will take advantage of several new features including:

The ability to receive your billing statement electronically - No more lost mail!
Paying your bill electronically - no more lost payments!
A small convenience fee applies to payments by credit card (3.5% of the payment amount); however, there is NO CHARGE for ACH transfers.
The ability to set up auto-payment, so that your water bill will automatically be paid on the due date.

If you need help setting up your account, please contact the District at (707) 882-2892 and we'll arrange for someone to help you.

The Customer Service Dashboard will be displayed.

To change your password, click on the **SETTINGS** link (see the **red** arrow in the image below)





Service Address:

Billing address:

DASHBOARD

MY BILLING & PAYMENTS

REQUEST SERVICE▼

MY USAGE

SETTINGS

Paperless

☒ Enrolled

[Change](#)

AutoPay

☒ Enrolled

[Change](#)

TOTAL BALANCE DUE
as of Aug 22, 2025

BILLING DETAILS

On the Account Settings page, click on the **CHANGE PASSWORD** button (see the **green** arrow in the image below).

Menu > Settings

SETTINGS

Profile Notifications Paperless Payment Methods Auto Pay

ACCOUNT SETTINGS

Name

Login Id or Email

CHANGE PASSWORD

CANCEL

SAVE

Complete the Password field with your current password (orange arrow)

Enter a new password in the New Password field (orange arrow). **Note: passwords must be 6 characters and must contain 1 number.** Special characters (\$ @ * !, etc.) are permitted, but not required.

Re-enter your new password in the Repeat password field (orange arrow)

Click the **SAVE** button.

Change Password

Password

New Password ?

Repeat password

SAVE

CANCEL

LOGIN TO VIEW YOUR BILL



If you cannot log into the Customer Service portal because you have forgotten your password, click in the I forgot my password link (see the **red** arrow in the image to the left)

Login Id or Email

Password

LOGIN



[I forgot my password](#)

Enter your Email (or Login ID) and click on the **SUBMIT** button.

Check your email for a message from IntuityNotifications@creativetechusa.com.

Open the email message (check your spam folder if you don't see it in your inbox) and follow the directions to reset your password.



FORGOT PASSWORD

Please enter your Login Id or email.
You will receive an email with a link for resetting your password.

Login Id or Email ?

JCustomer@gmail.com



BACK

SUBMIT

